

# GLOBAL CUSTOMS BROKERS E.E.

Company supervised by the committee of article 18 N 818/77 about customs brokers

### **COMPANY PRESENTATION**



Directorate General Customs and Taxation European Union, 2007-2017

AEO Certified Member of SYETAPA Member of CONFIAD

- Our company's main focus is customs clearances and our office is one of the biggest and most advanced in this field.
- We have invested in highly specialized staff and pioneering technological equipment, and as a result we have the ability to cope with any challenge either regarding the volume of the cargo or the automations and the electronic transactions.
- We have permanent associates in all customs offices in Greece and we can provide you our services anywhere you need to. We guarantee fast operation, consistency and low fees.
- We cooperate with the most trustworthy carriers and with all kinds of warehouses, such as logistics and fridge warehouses, so we are able to secure the best solutions for the best price.



#### **COMPANY'S HISTORY TIMELINE**

- Our customs clearance office was founded in 1973 at Piraeus and after 1977 it meets great development and growth.
- In 1980 it establishes an office in Volos and after that in Ptolemaida.
- In July 2016 our company is modified after the name GLOBAL CUSTOMS BROKERS LP.
- Since July 2016 we have granted an AEO Certificate (Authorized Economic Operator).
- To this day we continue to be one of the faster developing customs brokers offices in Greece.



# **PLACES OF OPERATION**

GLOBAL CUSTOMS BROKERS has permanent staff in every customs office in Attica, including Lavrio and Oinoi. Furthermore, we have branch offices in Volos and Thessaloniki.



#### **SERVICES**

#### CUSTOMS SERVICE

- Customs clearance of imports exports
- > Transit procedures and transportation
- VAT free importation of goods destined for another EU Member State
- Bonded warehousing and close monitoring of the warehouse balance
- Analytical reports for any charges and total price estimation
- > Foundation and support for new bonded warehouse
- Know how process for acquiring an AEO title
- Consultant services on custom issues and international trading
- Taric consultation
- Acquisition of customs simplified procedures

#### TRANSPORTS

- National transports for all kinds of cargo
- International shipments

#### LOGISTICS

Distribution and storing at:

- Bonded warehouses
- Free warehouses

# REPRESENTATIONS

Pursuance and monitoring of any additional labour and process for our international clients, so their trading activities in Greece can be completed without their physical presence.

#### **FACILITIES ORGANISATION**

Our company has the most up to date equipment, which is constantly upgraded. For every unit and device, there is always an alternative solution, so that there is no set back to our work. For instance, we work with two internet providers and we keep two telephone lines for security reasons.

In this way, we secure the smooth operation of our office and the immediate serving of our customers.

We use specialized software and modified ERP for the needs of our customers, which secure maximum productivity in the office.

System of CCTV, alarms, smoke/fire detectors, armored doors, UPS and date back up system secure our facilities and the confidentiality of our clients.

## **OFFICE STAFF**

Our company has certified customs brokers in every customs office in Attica.

At the same time, a group of highly educated executives, all of whom are economic graduates, supports them from the office.

We collaborate with ex-directors of the Ministry of Finance, who are providing us constantly with updated information about sensitive issues in customs legislation.

#### **ADVANTAGES**

Our office has a different organization and structure from the other offices in the field.

Aside from our experienced customs brokers in every customs office, we also have a team of highly skilled personnel in the office, that gets everything ready and sends out all the necessary paperwork.

This team responds to the requests of our clients, organizes everything and submits online all the necessary legal papers to the customs office online platform.

Furthermore, our team edits all the legal papers and sends them out ready to our customs brokers at the customs in order to complete the procedure in time and stress free.

- Our productivity is top-tier
- Clients can contact us to get an update for the status of the operation or make comments at any time
- Everything is processed with just an email, without delays and without the client being occupied with customs procedures since we make sure everything goes smoothly

#### **GLOBAL CUSTOMS BROKERS** is AEO certified.

Authorized Economic Operator (AEO) is considered a trustworthy business associate in the international trading chain, therefore is eligible and relish certain benefits, according to the type of license that has been granted. For instance some of the benefits are reduction in administrative cost, acceleration of revenue stream, improvement of internal function. These advantages allow us to maximize our productivity and our competitiveness.

Some of the biggest companies that trust and cooperate with our office are:



ΔΕΗ Α.Ε.



A.Δ.M.H.E. A.Ε.



ΔΕΔΔΗΕ Α.Ε.



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